

Culture and Conduct Risk 2017

Here's what they said:

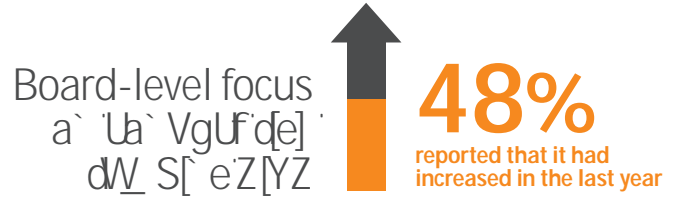
Which indicators do you use to assess and measure culture and conduct risk?

- Internal audit results
- Staff opinion surveys
- Complaints analysis

For G-SIFs, indicators used also included:

- Internal attestations

The top three indicators used



What are the top three indicators used